



**SRI VENKATESWARA UNIVERSITY**

Accredited By 'NAAC' With 'A+' Grade

## **CENTRE FOR DISTANCE AND ONLINE EDUCATION (CDOE)**

**Address: Tirupati – 517502, Andhra Pradesh, India**

**Website: <https://svuniversity.edu.in>**

### **EXPRESSION OF INTEREST (EOI) for Technology Support Services for Online Programs**

#### **1. Introduction**

Sri Venkateswara University (SVU), Tirupati, one of the premier public universities in India, has been committed to academic excellence, research, and inclusive education since its establishment in 1954. The University offers a wide range of undergraduate, postgraduate, and research programs across disciplines including science, commerce, humanities, management, and technology.

With the growing demand for flexible and technology-enabled learning, the University aims to strengthen its digital education ecosystem by implementing advanced learning technologies to deliver high-quality online and blended learning programs.

The Centre for Distance and Online Education (CDOE) at Sri Venkateswara University is dedicated to expanding access to higher education through innovative digital platforms. In alignment with UGC-DEB guidelines for Online and Open Distance Learning (ODL) programs, the University intends to deploy a robust Technology Platform to support online programs.

#### **2. Purpose of the EOI**

Sri Venkateswara University invites Expression of Interest (EOI) from qualified and experienced Educational Technology Service Providers for providing:

Learning Management System (LMS) Platform and Support Services for the University's Online Degree Programs.

The LMS service will be delivered under a Platform as a Service (PaaS) / SaaS model, compliant with UGC-DEB regulations and national higher education digital infrastructure guidelines.

The LMS platform should enable seamless digital learning experiences, including course delivery, assessments, student engagement, analytics, and academic administration.

**DIRECTOR**  
**Centre for Distance and**  
**Online Education (CDOE)**  
**Sri Venkateswara University**  
**TIRUPATI - 517 502**

## ANNEXURE – I

Application for EOI to be submitted along with below Information

Particulars	Details
Name of the Technology Service Provider	
Form of Technology Service Provider (Registration details, year of establishment, area of operation)	
URL / Website of Technology Service Provider	
Landline Number	
Fax Number	
Address of Technology Service Provider with year of establishment	
Proposed fee sharing for course delivery (in percentage)	
Contact person name, designation, email ID, and mobile number	

## ANNEXURE – II

Eligibility Criteria for Evaluation of EOI

The following minimum pre-qualification criteria must be satisfied by all Technology Service Providers. Responses not meeting these criteria will not be evaluated.

Sl. No	Eligibility Criteria	Documents Required
1	The Technology Service Provider should have served with at least 3 (Three) Universities for their online degree programs; out of which 3 are Government Universities.	MoU copies or partnership agreements
2	The Technology Service Provider should have an average annual turnover of at least ₹50 (Fifty) Crore during the last 3 years.	CA-certified financial statements
3	The provider should have minimum 5 (Five) years of experience in online education technology or LMS deployment.	Documentary proof
4	The provider should possess adequate technical infrastructure, manpower, and operational capacity.	Infrastructure details
5	The provider should not be blacklisted by any Government / PSU / Educational Institution in India	Self-declaration on stamp paper



**DIRECTOR**

**Centre for Distance and  
Online Education (CDOE)  
Sri Venkateswara University  
TIRUPATI - 517 502**

### ANNEXURE – III

#### Requirements for Learning Management System Platform

Sl. No	Criteria	Documents Required
1	For Online Degree Programs, the LMS platform should have been implemented in reputed HEIs including institutions ranked in NIRF Top 100 or recognized universities.	MoU / project documents
2	LMS should comply with UGC-DEB Online and ODL Regulations 2020.	Compliance documentation
3	Capability to integrate e-SLM, video lectures, assessments, and course materials.	Yes / No
4	Proven experience in supporting minimum 10000+ students in online degree programs.	Documentary evidence
5	Integration with online payment gateways for student fee collection.	Technical details
6	Secure cloud storage for course content and student data.	Storage specifications
7	Browser compatible, responsive, and mobile friendly platform.	Compliance declaration
8	Scalable cloud infrastructure for large-scale program delivery.	Cloud architecture details
9	Additional features such as Online Remote Proctoring Platform linked AI proctoring, analytics dashboards, student engagement tools, and academic reporting.	Details

  
**DIRECTOR**  
**Centre for Distance and**  
**Online Education (CDOE)**  
**Sri Venkateswara University**  
**TIRUPATI - 517 502**

## Submission Guidelines

1. Interested Technology Service Providers are requested to submit their EOI along with supporting documents as detailed, before the due date mentioned in this document.
2. This Expression of Interest shall not be binding on the University regarding the final selection of a technology partner.
3. The Expression of Interest (EOI) has to be placed in the University Websites i.e., [www.svuniversity.edu.in](http://www.svuniversity.edu.in) and [www.svucdoe.ac.in](http://www.svucdoe.ac.in)
4. The University reserves the right to accept or reject any proposal without assigning any reason.
5. This Expression of Interest (EOI) shall not be binding on the University regarding the final selection of a technology partner.
6. **Last Date for submission of all relevant documents is 13.04.2026 to be mailed to [registrar@svumail.edu.in](mailto:registrar@svumail.edu.in)**
7. The EOI shall not be binding on the University in any way regarding the final choice of a deployment partner.
8. The hard copies of the Expression of Interest (EOI) should be sent to **THE REGISTRAR, S.V. UNIVERSITY, TIRUPATI- 517 502, on or before 15.04.2026 by 5 pm.**



**DIRECTOR**  
**Centre for Distance and**  
**Online Education (CDOE)**  
**Sri Venkateswara University**  
**TIRUPATI - 517 502**